

**Papua New
Guinea's Most
Trusted Logistics
Company**



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Intro

At Swift, we specialize in customs clearance and logistics. We are known for our speedy customer service and open, honest communication with our clients.

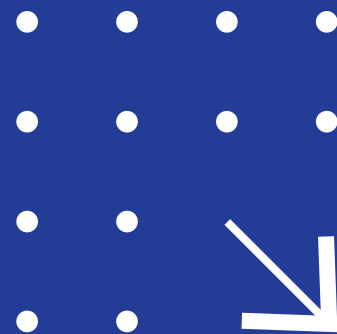
For over 20 years, Swift has serviced both local and international businesses by pioneering the best logistics services. We owe this high level of service to well-trained, certified experts and being one of the few logistics companies in association with Papua New Guinea Chamber of Commerce & Industry (PNGCCI) and World Cargo Alliance (WCA) Inter Global.

Our unrivaled expertise in Papua New Guinea ensures we can exceed your service expectations and help you grow your presence in the region. With offices and warehouses all across PNG, we're able to get boots on the ground and cargo to where it needs to go.



Swift is one of the only logistics companies that we've worked with that can move the amount of volume at the pace that we've set. Today, Swift has become a vital part of our supply chain going above and beyond to meet and exceed our expectations.

Adam Parker
Business Development Manager
PNG Forest



Our Associations



SWIRE



MAERSK



Vision & Mission



Vision

To connect people, businesses and goods in Papua New Guinea to a better future.

Mission

To be recognized as Papua New Guinea's most trusted logistics partner.



Celebrating 20+ Years of Service

Established since 2000, we owe our longevity to our well trained staff and growth with our clients.

Why Us?

Sole Accreditation

We are Papua New Guinea's only accredited member of the World Cargo Alliance (WCA) Inter Global meaning our services are guaranteed to meet high international standards.

Unrivalled Expertise

With years of experience across various industries and wide-ranging cargo, choosing to work with us means choosing PNG's most trusted logistics company.

Our People

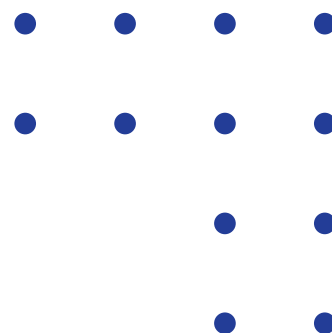
With 150+ staff across Papua New Guinea, our people are diverse, experienced, highly qualified, and certified to handle projects of any size or value.

Industry Connections

We work with a wealth of partners including chambers, institutions and a number of government authorities to ensure unparalleled service.



Our Services



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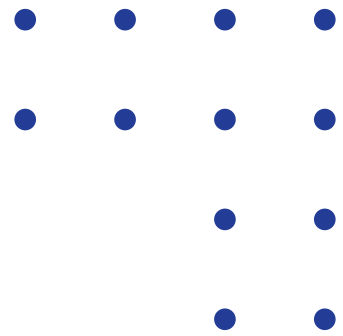
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Customs Brokerage



What is Customs Brokerage?

Customs Brokerage refers to the process of clearing and releasing both import and export cargoes through a country's department of customs. In Papua New Guinea, Customs Brokers must be licensed by the Papua New Guinea Department of Customs Service Authority.

How can Swift help?

As a full-service logistics company, Swift can provide advice on regulatory matters, prepare documents, identify which fees are required to be paid, and arrange transport of your goods from the port to your warehouse. This typically saves time and money for companies who do not have a physical presence or dedicated office devoted to handling customs clearance in Papua New Guinea which simplifies their supply chain.

We can provide:

- Advising on Correct Duties, Tax and Government Fees to Pay
- Advising on Tariff & Customs Laws
- Advising on Compliance & Importation Quotas
- Preparation of Documents & Import Permits
- Daily Reporting on Jobs In Progress (JIP)

Why Swift?

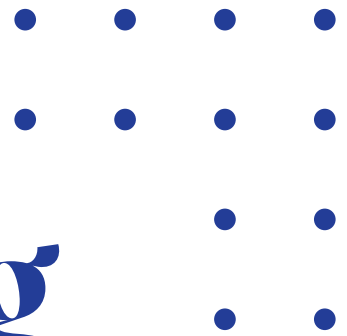
Our goal is to provide a seamless end-to-end supply chain service for trade partners wishing to do business here in Papua New Guinea. This means the smooth facilitation of import and export shipments and delivery of these goods on time.

Clients who approach Swift as an alternative to their current Customs Brokerage often bring up one of two problems: one, frustration due to delays in releasing the cargo from the relevant authority, and two, having to pay unexpected fees and charges.

To address these issues, Swift is one of the first companies in Papua New Guinea to adopt the Job In Progress (JIP) report system which automatically updates clients about the status of their shipments via email, Whatapps or Wechat on a daily basis. Client jobs can also be tracked online at any time with the Swift Tracker.

Combined with our network of partners in government institutions, and port authorities ensure that your cargo is insulated from problems arising from delayed shipments, late fees, and compliance issues.

Freight Forwarding



What is Freight Forwarding?

Freight forwarding is the process of organizing shipments for individuals and companies to move goods from one point to another. Typically, this means getting goods from the supplier to the final point of distribution (whether it is land, sea or air freight).

How can Swift help?

Based in Papua New Guinea, Swift can act as your freight forwarding agent facilitating cargo originating, passing through, or being delivered into the country.

At Swift, we can handle the movement of both commercial and personal goods. As Papua New Guinea's most trusted logistics company, we handle every job with the best interest of our clients in mind by comparing and offering competitive rates with a transparent cost breakdown and no surprise charges. Additionally, our staff are on call to answer any questions and walk you through any issues or concerns you may have.

Why Swift?

We are Papua New Guinea's only accredited

member of the World Cargo Alliance (WCA) Inter Global for over 8 years. The WCA Inter Global is an association is a global organization that connects businesses from one country to other freight forwarders in another foreign country. Our ongoing membership means that our services are required to meet high international standards, carry insurance for all cargo, use advanced record-keeping methods for tracking, and employ customs-certified personnel.

Whether it's machinery, a pallet of boxes or a whole container, we're confident in organising shipment from Point A to B to C. Anything from the size of shoebox to a 20-foot container and beyond, we'll be able to facilitate its delivery hassle-free.



Warehousing & Distribution

What is Warehousing?

Warehousing refers to the process of storing physical goods for sale or distribution. Warehouses safely and securely store products in an organised way so that warehouse managers and customers can keep track of when products arrived, how many are being stored, and how long it has been there.

How can Swift help?

Our warehouses and offices are dotted across all major regions around Papua New Guinea and we offer both long and short-term warehousing.

Why Swift?

In terms of security, Swift employs 24hr security personnel along with CCTV security cameras, laser sensors, and other measures to protect from theft and loss.

Our warehouse staff is trained to perform daily checks to ensure that the inventory is well looked after and our inventory system keeps track of their whereabouts.

We also have container forklifts at all locations for swift offloading, loading, and storage.





Cartage

What is Cartage?

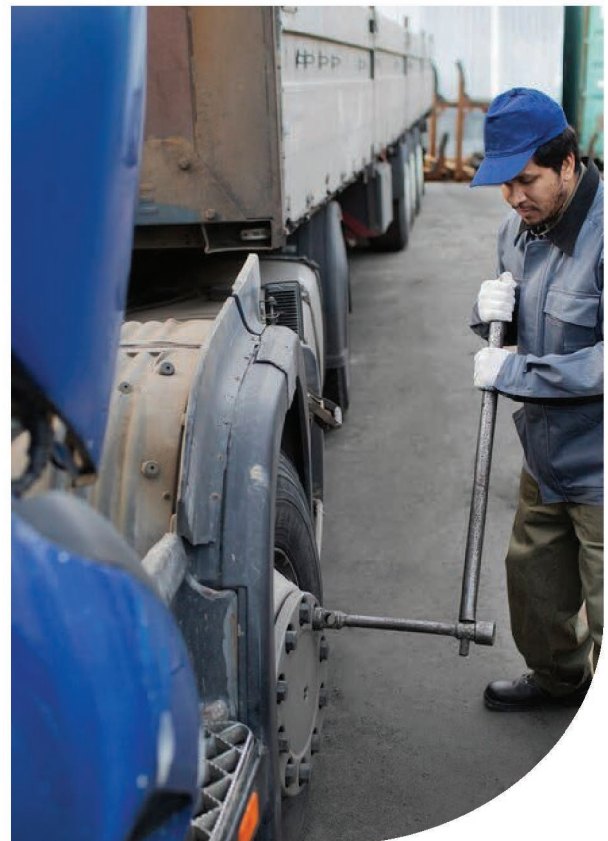
With a fleet of trucks, vehicles and specialised equipment, we are confident in our ability to move anything, anywhere, anytime.

How can Swift help?

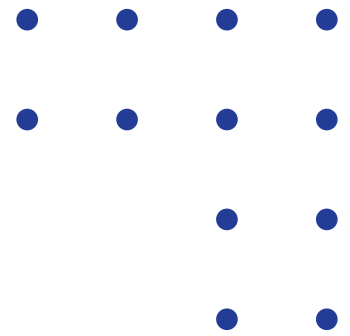
Our fleet of vehicles includes prime movers, side lifters, trailers, low-loaders and forklifts.

Why Swift?

Our fleet of trucks can transport your goods all over PNG safely and on time. To keep track of cargo, employ a live monitoring system in each vehicle to ensure your cargo is safe at all times. Our fully equipped 24hr mechanical workshop ensures all vehicles and equipment are properly maintained to minimize downtime and maximize safety.



Project Support



What is Project Support?

Some projects require special planning, execution, and supervision to succeed. This can be due to the unique size, weight, shape or value of the cargo. Other times, it could be due to the remoteness of the destination with limited options for transport.

How can Swift help?

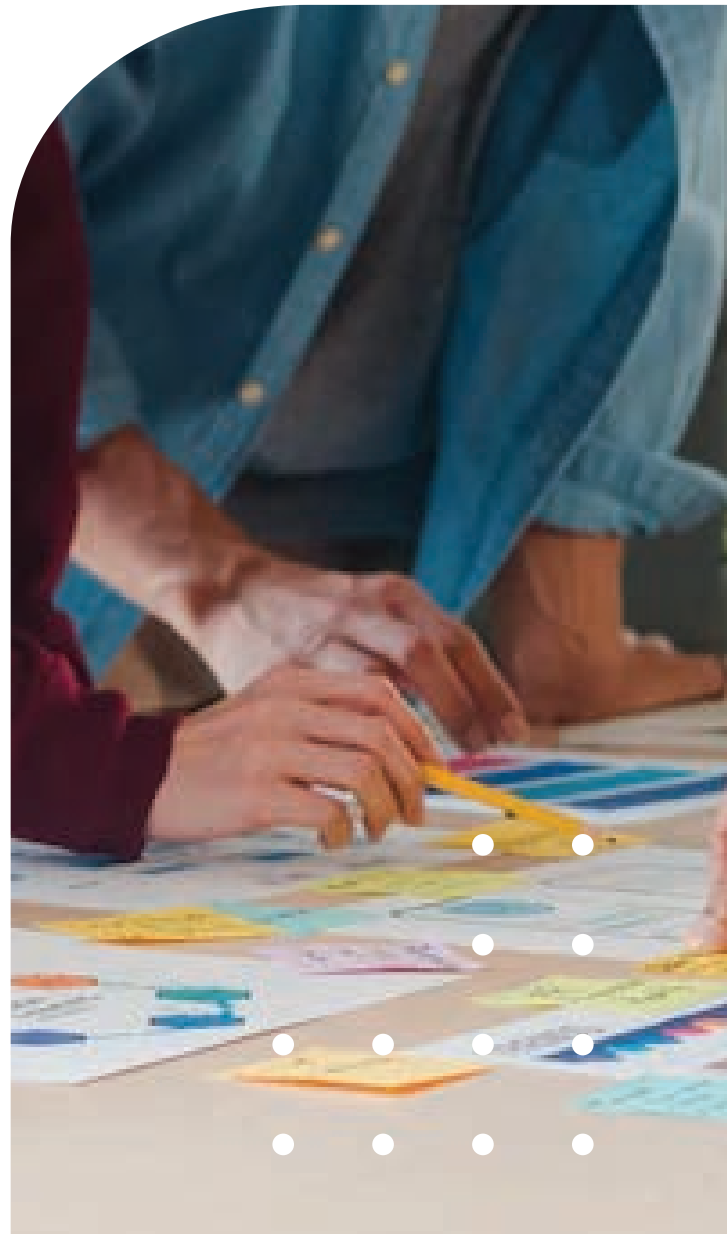
Drawing on more than two decades of experience in the logistics industry, we can advise and execute on projects requiring special attention to detail.

We've assisted clients with:

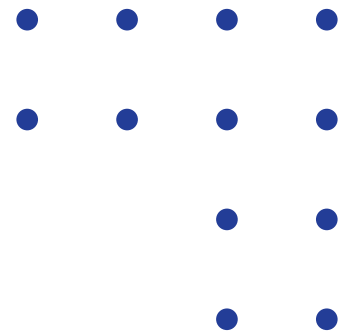
- Cross-State Oversized Mining Equipment Delivery
- Project Management of Temperature Sensitive Cargo
- Medicines and Fragile Equipment

Why Swift?

Consult our experts on the unique properties of your project. Any risks and concerns can be addressed to see if we're the right fit.



Case Studies



We are fortunate to be able to work with a number of companies at the top of their industries. Their standards are high with equally as high expectations placed on us. What makes it worthwhile is not only providing excellent service but also having the opportunity to contribute to the general wellbeing of Papua New Guinea for generations to come.

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Dulux®

Helping Dulux Provide Clean Water to Papua New Guinean Communities

Customs Brokerage, Cartage, Warehousing, Project Support

In 2021, Water PNG Limited issued a tender to both local and international companies to supply treatment chemicals for its water treatment plant. In addition to chemicals and retail paint, Dulux's range includes other products which were helpful in maintaining Water PNG's treatment equipment such as industrial waterproofing, jointing systems, and commercial construction concretes making them the natural choice.

In addition to their current vendors, wholesalers, and hardware stores, winning the Water PNG contract meant a noticeable uptick in the volume of containers. To prevent a logistical bottleneck from forming, Dulux engaged Swift to handle the project. With our logistics team, fleet of trucks and warehouse locations dotted across Papua New Guinea, we were able to increase Dulux's logistical capabilities, reach, and warehouse capacity.

Dulux's strong customer focus placed high expectations on Swift to deliver. Each container needed to be cleared from customs, delivered to either a Dulux or Swift warehouse, unpacked, and delivered to Water PNG. This meant handling each shipment with care, keeping in constant contact with Dulux management, and ensuring no delays.

We now facilitate over 100 containers a year helping Dulux provide clean water for communities all over Papua New Guinea.





Helping Summit Pharma Improve Papua New Guinea's National Healthcare

Customs Brokerage, Cartage, Warehousing, Project Support

To diversify Papua New Guinea's pharmaceutical supply portfolio, especially during the COVID-19 pandemic, the National Department of Health (NDoH) opened applications for other medical providers to secure alternative sources to medicines.

Summit Pharmaceuticals Limited (SPL) provides high-quality, safe and effective medicines and medical equipment to government bodies, hospitals, clinics, and licensed pharmacies in Papua New Guinea. SPL's mission is to reduce mortality and morbidity rates in Papua New Guinea by providing innovative quality products and services that meet the community's needs, in a timely and affordable manner.

With the vast majority of cargo going directly to the National Department of Health, SPL needed a reliable logistics partner to provide customs clearance, cartage, and distribution to locations all over Papua New Guinea. This was especially important having experienced problems such as delivering the cargo to the wrong locations, delayed paperwork resulting in suspended shipments, and short quantity upon arrival. One mistake in the supply and delivery of the medicines could lead to the degradation of trust between SPL and the National Department

of Health straining their relationship and putting the contract at risk or worse, cancellation.

Drawing from our experience working with Dulux, we were able to assist SPL by utilizing our customs clearance, cartage, and distribution capabilities. Swift now facilitates SPL in distributing medicines and medical supplies to various locations around Papua New Guinea including Port Moresby, Wewak, Rabaul, Hagen, and Lae. Today, SPL continues to supply the National Department of Health and it is our honor to be able to continue contributing in maintaining and improving the general well-being of the people of Papua New Guinea.





Helping PNG Forest Export Sustainable Timber to New Zealand

Cartage, Project Support

Since 1954, PNG Forest has been building a better future for Papua New Guinea through sustainable manufacturing practices and has become the industry leader in engineered wood products. Their list of products includes engineered wood products, treated pine timber, pre-fabricated kit homes, and bridge decking,

With over 1,350 Papua New Guineans working at their company, their achievements and commitment to sustainable practices is no easy feat. Annual reviews by the PNG Department of Environment and Conservation Protection Authority (DEC) ensure all timber is sourced from a local and renewable supply of pine located in Wau and Bulolo.

In addition to this, PNG Forest is also the only company in Papua New Guinea to attain a Programme for the Endorsement of Forest (PEFC) Chain of Custody Accreditation. This globally recognized accreditation demonstrates to international buyers PNG Forest's ability to legally and sustainably source forest products for their customers and that their processes are of high industry standards.

Any logistics company working with PNG Forest would naturally have these high expectations extended to them.

In 2019, PNG Forest approached Swift to solve an important issue with their supply chain. PNG Forest exports engineered wood products to New Zealand however New Zealand's biosecurity regulations require all incoming containers must be cleaned and appropriately handled to prevent pests, diseases, and other contaminants from entering the country.

Prior to working with Swift, PNG Forest experienced delays due to the sourcing, cleaning, and the delivery of containers to their warehouse. This was important as over 40 containers a month needed to be prepared in this manner and one delay near the front or middle of the queue caused a cascading effect creating longer and longer delays. In some cases, PNG Forest staff were pulled from their usual responsibilities to perform cleaning duties to meet loading schedules and shipping deadlines.

These duties have since been outsourced to Swift with PNG Forest benefitting from saving on cost, freeing up their staff, and now depend on us to deliver these containers as specified



Helping Majestic Seafood Export Products to Europe & the Asia Pacific Region

Cartage, Project Support

With over 3,000 employees Majestic Seafood Corporation Ltd is a large, fully integrated tuna canning company. A joint venture between Thai Union and Frabelle PNG, their facility comes complete with a fully equipped fishing fleet, cold storage with a capacity of 1,200 metric tonnes, and a can-making facility capable of processing up to 350 metric tonnes of canned tuna a day, exporting to Europe and the Asia Pacific region.

Swift has been Majestic's logistics partner since 2017. Our role in Majestic's supply chain is primarily cartage and providing project support as requested.

In 2022, another canning company imported powdered fish meal which is a commercial product made from fish by-products to feed farm animals. The problem was that the fish meal was prone to combusting (due to a manufacturer's error) and did so while in transit. As a result of this, shipping lines canceled the loading of containers containing this product, and any containers already loaded needed to be removed until the issue was resolved.

This series of events caused massive delays. So much so that by the time the situation was resolved, Majestic Seafood needed to deliver over 40 20ft containers from their warehouse to port within 3 days. With no time to lose, Swift mustered the fleet and with drivers and our logistics team working day and night to hit the deadline, the containers were eventually delivered on schedule.

On another occasion, in 2018 during a widespread power outage, meant that Majestic's reefers (refrigerated containers), along with their contents were at risk of being jeopardized. Thankfully, with Swift's backup generators, we were able to power the reefers until the power was restored saving the cargo and later delivered it to port for export.

Swift now exports 80+ containers a month for Majestic. Throughout our time working with Majestic, Swift has always made it a point to go the extra mile and we believe that it makes all the difference.



Papua New Guinea's Most Trusted Logistics Company

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